



# 中銀國際 控股有限公司

## BOC International Holdings Limited

### **Job Title:**

Application Support - Quality Assurance Officer, Information Technology

This role is part of Application Support team, mainly to enforce change management control by reviewing and managing production deployments, safeguarding production systems and business from being impacted by application and infrastructure changes. It's a challenging role interacting with multiple teams cross various business units including institutional trading, retail brokerage, operations and finance.

### **Responsibilities:**

- Work with IT project teams to prepare deployment schedule and work out the arrange deployment resources, identify potential conflicts;
- Review and ensure high quality of deployment tickets, all production readiness criteria are met;
- Review of rollout, verification and fallback procedures to ensure practicality and accuracy;
- Deploy software to production according to the rollout plan;;
- Manage deployment risk and resolve issue affecting the release scope and schedule;
- Ability to manage deployment issues on the spot and escalate time;
- Responsible for application account creation, update and revoke;
- Clarify with end user on the request for application account creation, update and revoke;
- Produce weekly and monthly report for the summary of release and user ID maintenance.

### **Requirements:**

- Degree or above in Information Technology or equivalent
- Hands-on experience on release management and application development, quality control or production support is a plus
- Familiar with financial products with experience in investment banking and retail brokerage a plus
- Good technical knowledge with Windows, Unix, Linux operating environments, relational databases, e.g. Oracle, Sybase, MS SQL
- Experience on web / application servers, e.g. Apache, Microsoft IIS, Jboss
- Experience on job scheduling and workload automation software, enterprise data integration platform
- Self-motivated, strong troubleshooting skill and work independent
- Good communication skills
- Fluent in both written and spoken English, Cantonese and Mandarin

Please apply in strict confidence with full resume, academic record, current and expected salaries to [bocihrd@bocigroup.com](mailto:bocihrd@bocigroup.com).



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*(The personal data provided will be used for consideration of recruitment only. All personal data of unsuccessful candidate will be destroyed within six months.)*